

IA00-293

**PRELIMINARY INFORMATION DOCUMENT
AND SUMMARY**

JR

**EL PASO POLICE DEPARTMENT
PRELIMINARY INFORMATION DOCUMENT**

Admin. Case Number
1A00-293

Location of Incident: 4815 Alameda (RETGH)	Date/Time of Incident: October 8, 2000 2200 hrs.	1-11
Complainant: #1: Norma BAEZ 7/7/83	Address: 8132 Burnham	Phone: 599-2413
#2: Teresa BAEZ 10/1/42	8132 Burnham	599-2413
Noted on Supervisor's Log By/Date: Sgt. Acosta 10/8/2000	PID Initiation Approved By/Date: Cmdr. A. Nava	
EMPLOYEE(S) INVOLVED	ID#:	UNIT:
1. GOROE OFF, Martina	1817	Office of Operations-MVRC
EMPLOYEE WITNESS(ES):	ID#:	
1. HERNANDEZ, David	2138	Office of Operations-MVRC

BRIEF EXPLANATION OF EVENTS:

Compl. #1, Compl. #2 grandmother of complainant #1, and listed witnesses allege the listed officer violated the following:
 Code of Ethics: 0-401 We Respect Life
 0-404 We Seek Community Partnership
 0-405 We Honor Our Police Powers
 0-406 We Conduct Ourselves With Dignity
 General Manual: 3-101 Use of Force Policy
 3-101.02 Parameters For Use Of Non-Deadly Force
 3-101.03 Use Of Force Continuum

WITNESSES: BELOW ARE EPPC EMPLOYEES:
 Robert Armstrong, 3237 Running Deer, 590-2804
 Rosalind Davila, 4600 Fairbanks #827, 757-1591
BELOW ARE RETGH EMPLOYEES:
 Jacqueline Roberts, 307 Golf View, 852-3735 Norma Reyes, 11865 Regal Banner, 857-6497
 Fred Arellano, 6201 Bluff Trail, 833-6394 Rosa Alvarado, 439 Valverde, 532-8177
 Rene Sanchez, 940 Warwick, 859-7437 Robert Padilla, 11860 Urbici Soler, 856-7135
 Ofelia Ponce, 3215 Hayes, no home phone pgr-5782196 work-521-7671
BELOW ARE RETGH EMPLOYEES WHO WERE NOT INTERVIEWED AS THEY WERE GONE:
 Armando Valdez possibly Ricardo Gallarzo (security supervisor)
 Jesus (unknown last name-security)
BELOW ARE RELATIVES OF COMPLAINANT:
 Sandra Baez, 2238 Seagull, 598-7830 (aunt)

SIGNATURES:

Supervisor Initiating Report: Jesus J. Acosta	Rank/Position: Sergeant	Date/time: 10/9/2000
Shift/Section Commander: <i>[Signature]</i>	Recommendation: <i>Forward To Compl. 10/10/2000</i>	
Division Commander: <i>[Signature]</i>	Recommendation: <i>TO IAD</i>	
Bureau Commander: <i>[Signature]</i>	Recommendation: <i>Send to IAD for investigation 10/18/00</i>	

FINAL DISPOSITION:

1. <i>Sustained Unprofessional Conduct</i>
2. <i>Concise - unwritten Verminado Alvarado 3-12-01</i>
3.

Signature of Employee:	Date/Time:
-------------------------------	-------------------

CASE SUMMARY REPORT
El Paso Police Department
Internal Affairs Division

Case No.: IA00-293
Allegation: Administrative
Complainant: Norma Baez / Teresa Baez

I. INFORMATION

Date of Incident: October 8, 2000
Date Reported: October 8, 2000
Date Received in IAD: October 23, 2000

On October 8, 2000 at approximately 2007 hrs Officers Martina Goroeoff #1817 and David Hernandez #2138 were dispatched to 4615 Alameda - 4 - Section 552.101
4 - Section 552.101 The officers met with 4 - Section 552.101 personnel who advised that the complainant had 4 - Section 552.101 The Officers escorted the complainant to RETGH for treatment. The complainant reportedly became verbally abusive with the officers while at RETGH and reportedly assaulted the officers. The situation escalated to the point where hospital staff became involved and called Sergeant C. Acosta to the scene and advised him that Officer Goroeoff had conducted herself in an unprofessional manner as she agitated the complainant and further contributed to her aggressiveness and non-cooperative state. Hospital staff further advised Sergeant Acosta that Officer Goroeoff had "thrown" the complainant against a wall causing her to strike her head on a wall and then fall on the floor. EPPD reports were generated to document the incident (#00-283176 - Assault on Peace Officer & 00-283177 - 4 - Section 552.101
4 - Section... and the complainant was admitted at Thomason. There were no visible injuries on the complainants or on the officers as noted by Sergeant Acosta.

Sergeant Acosta generated a PID documenting the incident and alleged violations of Department Policies and Procedures on the part of Officer Martina Goroeoff.

The Administrative Investigation Findings:

- Officer Goroeoff admits to having stated that she would rather be a "Dyke" than a "Ho" to Norma Baez in response to Ms. Baez calling her a "Dyke". Officer Hernandez advised that Officer Goroeoff did call Ms. Baez a "whore". Mr. Robert Parra, R.N., also advised he heard Officer Goroeoff state to Ms. Baez that she had "whore written all over her face." This comment was also heard by Mr. Francisco Rene Sanchez, an EMT at RETGH.
- Officer Goroeoff admits to having stated "rather than a skank" to Norma Baez after Ms. Baez called her a "Dyke". Officer Hernandez advised that Officer Goroeoff did refer to Ms. Baez as a "fat skank". Robert Parra, R.N., also heard Officer Goroeoff call Ms. Baez a "fat skank" as did Francisco Rene Sanchez, an EMT and Norma Reyes, an R.N.

- Although Officer Goroeoff denies having called Norma Baez a “pathetic little slime” this comment was reportedly heard by Sandra Baez, Norma Baez’ aunt.
- Although Officer Goroeoff denies having told Norma Baez to “shut up” or she would “smack her across the face” the comment was reportedly heard by Alfredo Arellano, R.N. while in the triage.
- Officer Goroeoff denies having told Norma Baez “Do you think I am a lesbian or are you the lesbian?” However, Ms. Sandra Baez, aunt, claims she heard Officer Goroeoff state this to her niece when her niece did not want to provide a urine specimen in the presence of Officer Goroeoff.
- Officer Goroeoff denies smiling at Ms. Baez in an effort to upset Ms. Baez while she was in an agitated state.
- Although Officer Goroeoff denies having referred to Norma Baez as a “little bitch” Alfredo Arellano, R.N. ; Norma Reyes, R.N. ; and Ricardo Gallarzo, Security, heard Officer Goroeoff refer to her as a “little bitch”.
- Officer Goroeoff denies that she pulled Norma Baez’ hair while in the Triage room. Fred Arellano, R.N., was the person tending to Ms. Baez and states that Officer Goroeoff appeared “frustrated” at being summoned to handle the patient and noticed that during his questioning of the patient Officer Goroeoff would “pull the patient’s hair” and would argue with her. Mr. Arellano states “I felt that I had to hurry so that they get the patient admitted and away from the female officer”.
- Officer Goroeoff states that while helping restrain Norma Baez on a gurney, her face was in close proximity to Ms. Baez⁴ and “was assaulted by a noxious odor of an unwashed body” which made her “gag”. Officer Goroeoff advises that she mumbled as she turned away “Boy does she smell...” According to Officer Hernandez, Officer Goroeoff did state that Ms. Baez “smelled so bad”. Further, Ricardo Gallarzo-security, states he heard Officer Goroeoff state “You smell so bad, I can’t stand it” while in the presence of Norma Baez.
- Officer Goroeoff admits to having told Norma Baez if she (Baez) had recently looked at herself in a mirror in response to Ms. Baez commenting on the officer’s appearance. Officer Hernandez states that he heard this comment as well.
- Officer Goroeoff denies that she stood directly in front of hospital staff, to include security staff, in a challenging or confrontational way, however, Officer Hernandez responded to this “Yes, they were in our way.”
- Officer Goroeoff denies that she pushed Teresa Baez (grandmother of Norma) away with her hands when Teresa Baez was beside Norma on the gurney. Sandra Elizabeth Baez states that Officer Goroeoff asked Teresa Baez to leave and pushed her by “grabbing her on one of her shoulders and pushing her.” Mr. Mario Cisneros, hospital security employee, states that he was monitoring the incident inside the hospital security video monitoring room and saw Officer Goroeoff push Teresa Baez two times as she stood in front of Teresa Baez’ face in an “angry and challenging way” and would make gestures with her arms bringing them up and moving “real violently” when she talked with Ms. Teresa Baez after which the officer pushed her a third time as Ms. Baez had turned around to leave.
- Officer Goroeoff denies that she pushed Norma Baez against the wall causing Ms. Baez to strike her head on the wall and landing on the floor.

Officer Goroeoff states that in order to have better control of her, as she was still struggling, Officer Goroeoff did a controlled take down as Ms. Baez was "kicking" her on her right shin instead of walking to [REDACTED] 4 - Section 552.101 Officer Goroeoff adds that Ms. Baez' head did not strike the wall, rather, her left shoulder made contact with the wall and then took her down never releasing her hold until Ms. Baez was on her stomach. Officer Hernandez corroborated Officer Goroeoff's statement, however, Jacqueline Roberts, R.N. and Rosa Isela Alvarado, R.N. state that Officer Goroeoff threw Ms. Baez against the wall causing Ms. Baez to strike her head on the wall and then land on the floor.

- The videotape obtained from hospital security of Officer Goroeoff interacting with Teresa and Sandra Baez inside the hospital is inconclusive.
- Detective Rodriguez met with each witness independently to include hospital staff members: Ms. Jacqueline Roberts, R.N. ; Alfredo Arellano, R.N. ; Norma Reyes, R.N. ; Roberto Parra, R.N. ; Rosa Alvarado, R.N. ; Francisco Rene Sanchez, E.M.T. ; Ricardo Gallarzo, Security. The listed individuals expressed that Officer Goroeoff's demeanor was unprofessional and although Ms. Baez was being verbally abusive towards the officer, Officer Goroeoff's unprofessional demeanor added to Norma Baez' hostile and uncooperative state. They further expressed emphatically that as hospital employees they have witnessed other situations where patients were verbally abusive and uncooperative with hospital staff to include security staff and police officers but they had never witnessed an officer engaging a patient in arguing and "name-calling" like Officer Goroeoff did during this incident.
- Regarding the Assault on Peace Officer report #00-283177 Officer Goroeoff was very detailed (PPPP portion) and included her responses to Norma Baez such as: "The officer asked SU-01 if she had recently looked into the mirror herself" and "The officer replied with: BETTER A DYKE THAN A HOE..." and further included: "Officer GOROE OFF made a statement "BETTER THAN A SKANK" and "BOY SHE SMELLS BAD!" This report, which was available for review by the district attorney's office, was reviewed and approved by Sergeant Acosta #861.
- Officer Goroeoff was asked if her reports are always as detailed as the assault report and she responded, "I usually write pretty good reports and try to include as much detail as I can in my reports."
- Both Officers Goroeoff and Hernandez advised that Norma Baez was, at the time, an employee at RETGH and expressed that due to this she was receiving preferential treatment from the staff which they felt contributed to agitating Ms. Baez against the officers.
- Officer Goroeoff was asked if she felt that the manner in which she dealt with Ms. Norma Baez was appropriate and helpful in diffusing an emotional patient and she responded, "Yes, on my part." Officer Goroeoff added that it was the patient's relatives and hospital staff who "kept fueling her resentment" towards the officers.
- Ms. Norma Baez stated in her statement on November 3, 2000 that she is employed by RETGH as a Clerk Typist.
- Ms. Norma Baez was indicted for 2 counts of Assault on a Peace officer on January 2, 2001 as a result of the incident.

II. ISSUES

Did Officer Martina Goroeoff violate Department policies and procedures by allegedly:

- a. Calling Ms. Norma Baez a "Whore" or "Ho"?
- b. Telling the complainant "shut up or I'll smack you across the face."?
- c. Calling Ms. Norma Baez a "fat skank"?
- d. Calling Ms. Norma Baez a "pathetic little slime"?
- e. Stating to Ms. Norma Baez "do you think I am a lesbian or are you the lesbian?"
- f. Stating to Ms. Norma Baez "you have whore written all over your face"?
- g. Smiling at Ms. Norma Baez while Ms. Baez was in an agitated state and calling Officer Goroeoff names, thus, provoking her?
- h. Calling Ms. Norma Baez a "little bitch"?
- i. Telling Ms. Norma Baez "you smell so bad, I can't stand it"?
- j. Telling Ms. J. Roberts, R.N., "if your officers would be taking care of PCO's the way they should we wouldn't be here."?
- k. Asking Ms. Norma Baez if she had recently looked into a mirror herself in response to Ms. Baez commenting on Officer Goroeoff's appearance?
- l. Standing directly in front of hospital staff, to include security personnel, in a Confrontational or challenging way?
- m. Including comments she made to Norma Baez in the Assault on Peace Officer Report which was reviewed by an outside agency, thus, discrediting the Department?

Did Officer Martinez Goroeoff violate the Department's Use of Force policy by allegedly:

- a. Pulling Ms. Norma Baez' hair while in the triage?
- b. Pushing Ms. Teresa Baez away as she turned around to walk away?
- c. Bending Ms. Norma Baez' arm behind her back and upwards?
- d. Throwing Ms. Norma Baez against a wall causing her head to strike a hospital wall and landing on the floor?

Did Officer Goroeoff's demeanor or manner in which she dealt with Norma Baez help diffuse an emotional patient or contribute to Ms. Baez' hostile and uncooperative state?

III. DEPARTMENTAL POLICIES & PROCEDURES

As such, Officer Martina Goroeoff, has allegedly violated the following Rules, Regulations or Policy of the Department.

Mission Statement

Volume 0 - Value Based Code of Ethics

0-101. PURPOSE. To give practical meaning to department policies, procedures, and code of conduct both on an off duty.

0-201. POLICY. Employees to become familiar with these standards and will abide by them. Violations constitute grounds for disciplinary action.

0-301. POLICE POWERS. Lawful means to prevent crime. Officers not to abuse authority.

0-302. LIMITATIONS ON AUTHORITY. Purpose of policies.

0-302.01 SCOPE. Responsibility for following new orders.

0-303. COURSE OF ACTION. Officers use best judgment for situations not specifically covered by code.

0-304. ETHICAL STANDARDS. Mission Statement and Core Values.

0-401. WE RESPECT LIFE. Sacred duty.

0-401.01 Primary responsibility to preserve life and enforce laws.

0-401.02 Employees respect constitutional rights of all persons.

0-401.03 Employees will not mistreat persons who are in their custody or care.

0-401.04 Officers will not use more force than is reasonably necessary.

0-401.05 Employees will be courteous to the public.

0-404.06 employees present themselves professional and courteous, both on and off duty.

0-405. WE HONOR OUR POLICE POWERS. We do not tolerate the abuse of our police authority.

0-405.01 Officers will be aware of the extent and the limitation of their authority in the enforcement of the law.

0-405.04 Employees will not knowingly mistreat or use unnecessary force toward any person. Employees are prohibited from harassing any person or taking unnecessary action that might create a confrontation.

0-406.07 Employees will keep abreast of current techniques, concepts, laws and requirements of the profession. Employees will strive for professional excellence.

0-406.08 Employees will strive to set an example for other law enforcement personnel.

1-101. ESTABLISHMENT. The Procedures Manual of the El Paso Police Department is established by order of the Chief of Police.

1-101.01 CONTENT. Policies and procedures.

1-101.02 AUTHORITY. All employees will comply with the provisions of the Procedures Manual except where clearly inapplicable.

Volume 3 - Police Operations

3-101. Use of Force Policy (Attached)

IV. SUMMARIES (Not in their exact words. See respective statements for details)

Complainant Norma Bernice Baez (home phone: 599-2413)

Advised that she noticed that when the officers first arrived at the hospital the female officer appeared frustrated. Ms. Baez stated that the female officer was verbally abusive as she would make such comments as "you think you can outrun me bitch!" This comment was in response to the complainant walking to the emergency room from the **4 - Section 552.101**

4 - Section 55... According to the complainant the female officer would make profane comments in the presence of hospital staff. The complainant added that at one point the female officer tackled her into a bed and that is when the complainant started yelling for the officer to let go of her and this caused for emergency room personnel to take notice of what was going on with the female officer. The complainant further stated that she fell asleep momentarily and then she woke up to find the female officer staring at her and whispering at the male officer. The complainant stated she told the female to "shut up and get over it" and closed her eyes again but then the female officer approached her and began squeezing the complainant's upper right knee hard with her hand and asked the complainant "you like that you little slut?" The complainant stated she responded by screaming as it was hurting her and that is when her aunt and her grandmother approached and asked the officer to leave her alone but that the officer responded by pushing her grandmother away. The complainant further stated that she was later asked to give a urine specimen inside a bathroom but was unable to as the female officer was also in the bathroom and was staring at her "with a grin". According to the complainant she asked the officer to get out of the room and the officer replied "just hurry up!" and then called the complainant a "pathetic little slime". The complainant states that she was taken to another room and was trying to give the specimen but the female officer was watching her through an opening between the curtains as if trying to make her mad so the nurses closed the curtains completely and asked the female officer to leave her alone. According to the complainant the nurses were mad and were saying things like "what kind of **4 - Secti...** is she to be treating you like that?"

The complainant advised that she then stood up and the female officer handcuffed her threw her against a wall which caused her to hit herself on her forehead. Further, according to the complainant, the female officer then threw her to the floor and then stepped on her back while she was handcuffed. At this point hospital staff intervened including security guards all of whom asked the officer to leave. The complainant added that she remembers that she was subsequently taken back to the 4 - Section 552.101 in a wheelchair as she could not walk. The complainant stated that she does not remember who took her there but that it was not the police officers. The complainant was asked if she called the female officer any names such as "dyke" and she responded that she believed that she did when she was attempting to give a urine specimen and the officer was staring at her. The complainant was also asked if she told the officer words to the effect that the officer had not "gotten laid" and she stated that she did not remember saying that. The complainant finally stated that she did not remember a lot of details as she was 4 - Section 552.101 and added that she did not have a problem with the male officer and did not remember talking to him either.

Complainant Teresa Baez (home phone: 599-2413)

Advised that she was in the hospital hallway with her daughter Sandra and her granddaughter was being treated nearby. Ms. Baez stated that the two police officers were close to her granddaughter who was on a bed. According to Ms. Baez she and her daughter Sandra walked over towards her grand-daughter as she saw that there was some discussion between the officers after which the male officer tried holding her grand-daughter legs down on the bed. Ms. Baez advised that she asked the officers why they were trying to hold her down and that is when the female officer told her "you shut up!" and pushed her from behind as she was trying to walk away to not see "the way Norma was being treated". Ms. Baez stated that is all that she saw or heard. Ms. Baez ended her statement by stating that her complaint is against the female officer as she was aggressive and rude and did not have a right to touch or push her the way that she did.

Officer Martina Goroeoff

Officer Goroeoff advises in her statement that she did not refer to the complainant as either a "whore or a fat skank" but that *she did make the statements "I would rather be a Dyke than a Ho or a skank" when she was called a "Dyke" by the complainant.* Officer Goroeoff adds that *she made the comments not to call the complainant names but was rather "making a comparison" to the names the complainant called her such as "Bitch, Dyke, Skank, and other assorted names."* Officer Goroeoff denies that she called the complainant a "pathetic little slime" and further denies stating "do you think that I am a lesbian or are you the lesbian? Further, Officer Goroeoff denies that she advised the complainant "you have whore written all over your face" or to "shut up or I'll smack you across the face." Officer Goroeoff also denies smiling at the complainant when the complainant was in an agitated state calling Officer Goroeoff names.

Officer Goroeoff advises she did not call the complainant a "little bitch". Officer Goroeoff was asked if she stated to the complainant that she smelled so bad and *she replied that while restraining her Officer Goroeoff's face was "in very close proximity to Ms. Baez' 4 - Section ... and was "assaulted by a noxious odor of an unwashed body" which made her "gag." According to Officer Goroeoff she turned her face away as much as she could and mumbled something to the effect "Boy does she smell..."* Officer Goroeoff denies having told Jacqueline Roberts "if your officers would be taking care of PCO's the way they should we wouldn't be here." Officer Goroeoff *does admit having asked the complainant if she'd looked in the mirror lately and adds that she did so after the complainant called her choice names and told her that she was an "ugly Dyke" with "pimples" on her face.* Officer Goroeoff denies standing directly in front of hospital staff in a challenging or confrontational way and states that she complied with the nurse when she did not want her inside the trauma room and that the nurse came out and expressed to her that she (Officer Goroeoff) would not get anywhere near the complainant. Officer Goroeoff denies having pushed Ms. Teresa Baez away from Norma Baez while she was trying to visit with her and adds that after Ms. Baez aunt and grandmother managed to "agitate her" she asked them to leave and both refused and she placed herself between Ms. Baez and her relatives as she repeatedly told them to leave. According to Officer Goroeoff, while she was handcuffing Norma Baez, Teresa Baez placed a hand on her (Officer) lower right arm as if to keep he from handcuffing her granddaughter at which time Officer Goroeoff did not say anything but only looked from her hand into her face and she let go. *Officer Goroeoff denied having pushed Norma Baez causing her to strike her head on a wall and causing her to fall on the floor and adds that she had a hold of her and placed her on the floor as Norma Baez "repeatedly" kicked her on her shin and placed her on the floor in order to "restrain" her.* Officer Goroeoff advises that she never let go of Ms. Baez when she placed her on the floor and the only thing that made contact with the wall was Ms. Baez left shoulder blade and not her head as Ms. Baez was between the wall and Officer Goroeoff when Officer Goroeoff turned around towards the wall to place her on the floor. After this, according to Officer Goroeoff, the staff placed Norma Baez on a wheelchair and took her into a trauma room to examine her for possible injuries sustained from her placing her on the floor. *Officer Goroeoff denied having pulled Ms. Baez' hair while inside the triage.* Officer Goroeoff was asked if she pinched Norma Baez behind one of her knees while helping restrain her on the gurney and she responded *that the only time she touched her was to handcuff her left arm to the bed and holding her legs until she was restrained to keep her from kicking.* Officer Goroeoff was asked if she felt that the manner in which she dealt with Norma Baez was appropriate and helpful in diffusing an emotional patient and she replied that it was on her part but not on the part of hospital staff and her relatives as the staff condoned Baez' demeanor and name calling. Officer Goroeoff adds that Ms. Teresa Baez confronted her and asked her if she was staring at her grand daughter's ass when she went into the bathroom with Norma Baez and that this aggravated Norma Baez further. Officer Goroeoff advised that Norma Baez works part-time for Thomason and is known by some or most of the staff. *Officer Goroeoff was finally asked if her reports are always detailed and she stated that she usually writes "pretty good reports" and try to include as much detail as she can in her reports.*

V. SWORN STATEMENTS

Officer David Hernandez #2138

States that Officer Goroeoff did refer to/call Ms. Norma Baez a "whore" but could not recall Officer Goroeoff make any statement such as "I'll smack you across the face". Officer Hernandez further states that Officer Goroeoff did call Ms. Baez a "skank" and that Officer Goroeoff was smiling but because of a joke between him and Officer Goroeoff about an earlier incident. Officer Hernandez adds that Officer Goroeoff did state that the Ms. Norma Baez "smelled so bad" and also asked her if she (Ms. Baez) had recently looked into a mirror herself in response to Ms. Baez commenting on Officer Goroeoff's appearance. Officer Hernandez was asked if Officer Goroeoff got directly in front of hospital staff, to include security personnel, in a confrontational or challenging way and he responded "Yes, they were in our way." Officer Hernandez denied having seen Officer Goroeoff push Ms. Teresa Baez away with her hands while she was attempting to talk to Norma Baez. Officer Hernandez was asked if Officer Goroeoff pushed Ms. Baez while walking her to the 4 - Section 552.101 causing her to strike her head on a wall and subsequently fall on the floor and his reply was that Ms. Baez was taken down due to the fact that Ms. Baez was striking Officer Goroeoff's leg and he saw her strike Officer Goroeoff. Officer Hernandez further denied that Officer Goroeoff had pulled Ms. Baez' hair while at the triage. Officer Hernandez also states that Officer Goroeoff and Ms. Baez "exchanged a lot of words." Officer Hernandez adds that Ms. Baez is employed by Texas Tech RETGH and he believes "special treatment" was given to Ms. Baez. According to Officer Hernandez Ms. Baez was "very uncooperative" with the officers and she "knew what she was doing" when all the medical staff was present as that is when she would "give her out cry." Officer Hernandez finally states that if the nurse would have given the officer a wheelchair as requested "none of this would have happened" and that "you have to work with Officer Goroeoff to get to know her. Officer Goroeoff means well and is very hard worker. She has her ways of working."

Sandra Elizabeth Baez (home phone: 598-7062)

Advised that she and her mother Teresa Baez went to the hospital to check on her niece and were waiting in the hallway close to where her niece was being treated. According to Ms. Sandra Baez she saw that the two police officers were close to her niece as well and that the female officer was "rude". Ms. Baez added that she heard Officer Goroeoff call her niece a "pathetic little slime." Ms. Baez stated that this offended her as well. Ms. Baez' assessment of Officer Goroeoff's demeanor is that she was unprofessional and provoking her niece. At one point, according to Ms. Baez, Officer Goroeoff saw that she was looking at her at which time Officer Goroeoff advised Ms. Baez "do you have a problem?" Ms. Baez advised that she said "no" and then Officer Goroeoff asked her and her mother to leave as she pushed her mother by "grabbing her on one of her shoulders and pushing her." After they walked away Ms. Baez advised that she still saw Officer Goroeoff treating her niece in a very aggressive manner.

Ms. Baez added that her niece had told her upon arriving to the hospital that Officer Goroeoff was very rude but she did not understand or believe at first what she meant until later when Ms. Baez witnessed Officer Goroeoff's demeanor. Ms. Baez cited an example and explained that her niece wanted to go to the bathroom and requested that the male officer go with her rather than the female. According to Ms. Baez, she heard Officer Goroeoff asking her niece if she thought she (the officer) was a lesbian or if she was the one that was a lesbian. Ms. Baez stated that this was "un-called for and unprofessional."

Jacqueline Roberts, R. N. (home phone: 852-3735)

In her statement Ms. Roberts states that the complainant had been in the emergency room for about an hour already when she became involved. Ms. Roberts states that several co-workers advised her that the female officer was calling the female patient names. Mr. Roberts adds that the patient was restrained/tied down to a gurney but was going to be taken to the trauma room in order to obtain a urine sample by catheterization, an "invasive and private procedure." Ms. Roberts further states that the curtains were closed. According to Ms. Roberts the patient was calm and asked her if she could have the female officer step outside of the trauma room. Ms. Roberts states she then asked Officer Goroeoff to stand on the other side of the curtain for the procedure and the officer did not say a word. Ms. Roberts adds that the officer stared at her almost in a "challenging" look as she stepped closer to her. Ms. Roberts states that she again asked the officer to stand behind the curtain and she replied the patient was her prisoner. Ms. Roberts advises she eventually had the officer removed from the trauma room and she obtained the urine sample from the patient. Ms. Roberts states that she had witnessed the most unprofessional conduct on the part of a police officer and told the female officer that to which the officer replied "is that right!" and approached Ms. Roberts once again in a confrontational manner. According to Ms. Roberts, the patient was going to be taken to the 4 - Section 552.101 and she requested security personnel to accompany the officers as she did not "trust" the female officer. Ms. Roberts later learned that the officers had a problem with being escorted by hospital security to the 4 - Section 552.101. Ms. Roberts states she then heard a noise and went to see what it was and she then saw that the patient had been handcuffed and was saying "you're hurting me!" as she had her arm bent behind her back and upwards. Ms. Roberts then saw Rosa, a nurse, approach the patient and officers to help and that Officer Goroeoff threatened to arrest Rosa. Ms. Roberts adds that she did hear the patient swearing at Officer Goroeoff but feels the officer provoked her. Ms. Roberts further states that she then saw Officer Goroeoff "roll the girl around and the patient went head first into the wall and then was thrown to the floor by the female officer." According to Ms. Roberts Officer Goroeoff then put her knee on the patient's back while the patient was crying. Ms. Roberts states she called Fred, Trauma Room supervisor, to come over and Fred told the officer twice to get off the patient. The patient was taken back to the trauma room to be checked for injuries and Fred telephoned the officers' supervisor who arrived after a while and interviewed all witnesses to the incident.

Ms. Roberts finally states that her overall assessment is that Officer Goroeoff provoked the patient in her dealings with the police she has never witnessed such unprofessional conduct as she did with this officer.

Roberto Parra, R.N. (home phone:856-7135)

Advises that he was working in the emergency room as he was the patient's nurse. According to Mr. Parra the patient requested to go to the bathroom and Officer Goroeoff removed the handcuffs from the patient and escorted her into the bathroom. Mr. Parra states that the patient returned after about 5 minutes and was unable to provide a urine sample and appeared to be irate and was bad mouthing Officer Goroeoff. Mr. Parra adds that the patient was calling the officer a "fucking Dyke" repeatedly and the officer responded "well, you have whore written all over your face." Mr. Parra further states that the patient continued telling him that the female officer was provoking her by staring at her and smiling and he would encourage the patient to ignore her. According to Mr. Parra when the patient was being restrained to the gurney the patient was agitated and would say "get her away from me!" and Officer Goroeoff stated to her "you fat skank." Mr. Parra advises in his statement that since his employment with the hospital he has seen patients get "rowdy" before to the point that the police officer and sheriff deputies have had to physically restrain them but has never witnessed unprofessional conduct such as Officer Goroeoff exhibited by provoking an already excited patient and engage her into arguing, name calling, and a physical confrontation.

Rosa Isela Alvarado, R.N. (home phone: 532-8177)

Advised in her statement that Officer Goroeoff was confrontational with the female patient and provoked her as well. Ms. Alvarado added that she was threatened to be arrested by Officer Goroeoff when she was attempting to assist with the patient and that the officer pointed her finger in her face as she threatened her. Ms. Alvarado stated she saw Officer Goroeoff throw the complainant against the wall and then on the floor. Ms. Alvarado finally states that it appeared that Officer Goroeoff took things personal and was unprofessional and would agitate the situation.

Francisco Rene Sanchez, EMT (home phone: 859-7437)

Provided a statement in which he advises that he saw the female patient and the female officer arguing with one another and heard the patient call the officer a "dyke" and further told the officer that she (the officer) had not had any sex. According to Mr. Sanchez the officer responded "It's obvious, whore is written all over your face." According to Mr. Sanchez the officer also called the patient a "fat skank."

Mr. Sanchez adds that he later saw the patient on the floor and the female officer on top of her with her knee on the patient's neck. Mr. Sanchez further adds that Fred Arellano, Nurse director, then told the officer that her actions constituted "police brutality" and to get off the patient repeatedly and the officer would not respond. Mr. Sanchez states the male officer just stood to the side during this episode. Mr. Sanchez finally adds that the Officer Goroeoff was unprofessional in her demeanor due to her language.

Alfredo Arellano, RN-Manager (home phone: 833-6394)

Mr. Arellano advises that he was in the Triage room asking the female patient questions while Officer Goroeoff was present and was pinching the patient on the neck and pulling on her hair. At one point, Mr. Arellano adds that Officer Goroeoff referred to the patient as a "little bitch" and told her to answer Mr. Arellano's questions or she would "slap her" across the face. Mr. Arellano advises he felt Officer Goroeoff was taunting the patient and, thus, felt the need to finish his interview with her so the patient could be admitted and taken out of the presence of Officer Goroeoff. Mr. Arellano further states that he later saw the patient was on the floor in the hallway and Officer Goroeoff was on top of her with her knee on the patient's neck. It was at that point that, according to Mr. Arellano, he told the officers he would file "police brutality" charges against Officer Goroeoff. Mr. Arellano's assessment of Officer Goroeoff is that she was "very unprofessional" because of her language and that she was abusive with the patient physically and emotionally.

Norma Reyes, RN (home phone: 857-6497)

Advised Detective Rodriguez via telephone that she heard Officer Goroeoff call the female patient a "bitch" and a "fat skank". Ms. Reyes adds that in her employment with the hospital she has witnessed patients yelling at officers and calling them names but the officers are professional and ignore the patients. Ms. Reyes also states that officer Goroeoff argued with the patient and other hospital staff which she found unprofessional and inappropriate.

Ricardo Gallarzo, R.E. Thomason Security Supervisor (544-1200)

Mr. Gallarzo provided a statement to Mr. George Salas, Security Specialist, on October 11, 2000 and advises that he saw that Ms. Norma Baez and Officer Goroeoff were using profanity towards one another. Mr. Gallarzo adds that he heard Officer Goroeoff state that Ms. Baez was a "17 year old fat skank" and also called her a "little bitch" without being provoked. According to Mr. Gallarzo, Officer Goroeoff told Ms. Jacqueline Roberts, R.N., "if your officers would be taking care of the way they should we wouldn't be here" referring to hospital security.

4 - Section ...

Mr. Gallarzo further states that he heard Officer Goroeoff states to Ms. Baez "you smell so bad, I can't stand it." Mr. Gallarzo finally states that he saw Ms. Baez on the floor, handcuffed and with Officer Goroeoff on her back with one of the officer's knees on her back and the other on her lower back.

Mario Cisneros, Security (phone: 544-1200)

Mr. Cisneros provided Mr. George Salas, Security Specialist, with a statement on October 12, 2000 and advises that he was working his post in the video monitoring room (CTTV room) and saw Officer Goroeoff push the older lady (Teresa Baez) two times. Mr. Cisneros further states that he could see Officer Goroeoff in front of Ms. Teresa Baez' face in an angry and challenging way as she would make gestures with her arms bringing them up and moving real violently when she talked with Ms. Teresa Baez. According to Mr. Cisneros, Officer Goroeoff pushed Ms. Teresa Baez a third time with both her hands shoving her away as Ms. Baez had turned around to leave. Mr. Cisneros then dispatched Mr. Gallarzo to the area.

VI. MISCELLANEOUS

- R.E. Thomason Hospital Security's Video tape of Officers at the emergency room
- RMS history on Norma B. Baez (shows that she was [REDACTED] 4 - Section 552.101
[REDACTED] 4 - Section 552.101

Detective Jaime Rodriguez 1333
Internal Affairs Investigator

Case No.: 1A00-293

INVESTIGATIVE SUPPLEMENTS

Supplementary Report
El Paso Police Department
Internal Affairs Division

Case No.: 1A00-293
Allegation: Administrative
Complainant: Norma Baez

10/23/00

Received/reviewed case. Made contact with Mr. Geo Salas, RETGH Security. Mr. Salas advised that he would provide the detective with a list of hospital employees who witnessed the incident. Left message for Norma and Teresa Baez at 598-7062 at 1300 hrs.

10/25/00

Sent out First Notice. Met with Mr. Salas, Security Director at RETGH. Mr. Salas provided the detective with a list of hospital employees who were present during the incident:

Rosa Alvarado, RN
Roberto Parra, RN
Norma Reyes, RN
Robert Jacqui, RN
Fred Arellano, RN
Rene Sanchez, EMT-1
Armando Valdez, EMT-1

Mr. Salas also advised the detective that **Ricardo Gallarzo, Security Supervisor** and **Mario Cisneros, Security Officer** had also witnessed the incident. The detective will schedule appointments to meet with the listed individuals. Detective Rodriguez also left a message for the complainants at 598-7062 at 1340 hrs.

Made telephonic contact with Ms. Sandra Baez, witness. Ms. Baez set an appointment with the detective for 10/26/00 at 0830 hrs and advised that complainant's 01 and 02 would accompany her to IAD.

10/26/00

Ms. Sandra Baez and both complainants failed to show to 0830 appointment. Neither called the detective to cancel or reschedule appointment.

10/27/00

Telephoned Norma, Sandra, and Teresa Baez at 598-7062. There was no contact.

10/31/00

Received Officer Goroeoff's signed admin. form. Appointment set for Norma Baez for 11/1/00 at 0900 hrs. Received Officer Synopsis.

11/01/00

Received phone call from Ms. Norma Baez, mother of complainant. Ms. Baez called to reschedule her daughter's appointment for Friday Nov. 3, 2000 at 1000 hrs. Ms. Sandra Baez, aunt, set an appointment for Monday Nov. 6, 2000 at 1000 hrs.

11/03/00

Complainants Norma and Teresa Baez came in to IAD and provided their statements.

11/6/00

Ms. Sandra Baez came in to IAD and provided her statement. Ms. Baez advised that Officer Goroeoff was rude and unprofessional. See statement.

11/8/00

Obtained statement from Ms. Roberts, RN at RETGH. Ms. Roberts advised Officer Goroeoff was unprofessional. See statement.

11/9/00

Obtained statements from Rosa Alvarado and Robert Parra at RETGH. Both advised that Officer Goroeoff was unprofessional. See statements.

11/14/00

Contacted Ms. Linda Gandy, Risk Management. Ms. Gandy advised the detective she would schedule 3 EMT's to be interviewed on this investigation.

11/15/00

Obtained statement from Mr. Francisco Rene Sanchez, EMT, at RETGH. Mr. Sanchez advised the detective that Officer Goroeoff was unprofessional in her demeanor and language.

11/16/00

Obtained statement from Mr. Alfredo Arellano, RN. Mr. Arellano advised he witnessed the alleged violations and that Officer Goroeoff was "very unprofessional." Mr. Norma Reyes, R.N. missed appointment-left number to call her: 857-6497.

11/17/00

Went to RETGH, reviewed tape of incident with Mr. George Salas. No contact with Ms. Reyes at 857-6497.

11/29/00

Left message for Ms. Reyes at 857-6497 at 1534 hrs with a female.

12/2/00

Obtained telephonic statement from Ms. Norma Reyes, R.N. who stated that Officer Goroeoff was unprofessional.

02/07/01

This entry was made to account for dates 12/2/00 through this date. The undersigned has been working on the following cases since 12/2/00 through this date. The said cases were higher priority cases: **IA00-298 ; IA00-307 ; IA00-106 ; IA01-033 ; CP01-042 ; CP00-296 ; CP01-001 ; CP01-064.**

02/08/01

Worked on summary.

02/09/01

Obtained statement from Officer D. Hernandez.

02/12/01

Made telephonic contact with Ms. Ofelia Ponce from RETGH security. Ms. Ponce advised that she saw Ms. Baez kick Officer Goroeoff and Officer Goroeoff did not take her down hard. Ms. Ponce added she will call the detective in a "couple of day" to her statement as she is going out of town this afternoon.

02/21/01

Obtained statement from Officer Goroeoff.

02/28/01

Contacted hospital security. Left message for Ofelia Ponce, witness, and scheduled appointment with Ms. Cisneros for 3/1/01 at 1300 hrs.

03/01/01

Worked on Summary.

03/05/01

Worked on Summary. Case submitted for review.

Detective Jaime Rodriguez #1333

Internal Affairs Division

**INTERNAL AFFAIRS DIVISION
INVESTIGATION LOG**

Case No. 1A00-293

DATE	NOTES
10/23	Received / reviewed case. Made contact w/ George Sales - Security.
10/25	Sent out First notice. Met w/ Mr. Sales - Mr. Sales provided a list of witnesses.
10/26	Ms. Sandra Baez & complainant's filed to show to 0030 Apptn.
10/31	Received Borocoff's signed admin form. Appt set for Norma Baez for 11-1-00 - 0900.
11/1	Ms. Norma Baez called to re-schedule complainant's appt.
11/3	Complainant's Norma Baez and Teresa Baez provided statements.
11/6	MS. Sandra Baez provided statements.
11/8	Obtained statements from Ms. Roberts, RN at BETH.
11/9	Obtained statements from Rosa Alvarado & Robert Perra, RN's at BETH.
11/14	Contacted Ms. Gandy - she will set further appointments for Hospital staff.
11/15	Obtained statements from Francisco R. Sanchez at BETH.
11/16	Obtained statement from Alfredo Acuña at BETH.
11/17/00	Picked up copy of tape of incident - VIDEO.
12-2-00	Obtained telephone statement from Norma Reyes, RN.
2-7-01	Have been working on 1A00-298, 1A00-307, 1A00-106, 1A01-033 & CP01-012 C 000-296 & CP01-001 (all considered higher priority cases)
2-9-01	Statements from D. Hernandez.
3-2-01	Statement from M. Borocoff.
2-28-01	Called security office, left message for Otis Lopez, spoke to Mr. OSORIOS - came by on 1-1-02 @ 1300 hrs.
3-2-01	Worked on summary.
3-5-01	Case submitted.
3-8-01	Case Re-reviewed for Aug Wk. COMPLETE TO Lt. GALEY Sgt. Williams 142
3-8-01	Case Reviewed. forward to DC Bricker.

cc Lt Galey

INTERNAL AFFAIRS DIVISION INVESTIGATION CHECKLIST

OFFICER GOROEFF 1817

Case No. IA00-293
Assigned 102300
Turn In Date 112300

Investigator RODRIGUEZ

Date Disposed _____

Complainant Phone Contact Attempts

Date _____ Time _____ Outcome _____
Date _____ Time _____ Outcome _____

Complainant 10-Day Letter:

Mailed Out Date _____
Receipt Returned Date _____
Letter Returned Date _____

<u>Item</u>	<u>SGT</u>	<u>N/A</u>	<u>INCL</u>	<u>NONE</u>
Case Summary	[]	[]	[✓]	[]
Accused Officer(s) Statements	[]	[]	[✓]	[]
Complainant(s) Statements	[]	[]	[✓]	[]
Witness(s) Statements	[]	[]	[✓]	[]
Preliminary Information Report	[]	[]	[✓]	[]
Applicable Rules, Etc.	[]	[]	[✓]	[]
Applicable Criminal Reports	[]	[]	[✓]	[]
Booking Information	[]	[]	[]	[✓]
Work Schedule(s)	[]	[]	[]	[✓]
Activity Log(s)	[]	[]	[]	[✓]
Complainant Medical Release	[]	[]	[✓]	[]
Complainant Criminal Record	[]	[✓]	[]	[]
Complainant Traffic Record	[]	[✓]	[]	[]
Complainant IAD Record	[]	[✓]	[]	[]
Complainant Polygraph	[]	[✓]	[]	[]
Parental Release Form	[]	[✓]	[]	[]
Officers' Financial Release	[]	[✓]	[]	[]
Officer's Medical Release	[]	[✓]	[]	[]
Photos of Officer & Injuries	[]	[]	[]	[✓]
Photos of Scene	[]	[]	[]	[✓]
Photos of Evidence	[]	[]	[]	[✓]
Officer's Polygraph	[]	[✓]	[]	[]
Scene Canvass	[]	[]	[✓]	[]
Supplementary Reports	[]	[]	[✓]	[]
History Cards	[]	[]	[✓]	[]

COMPLAINANT HAS HISTORY Yes[] No[X]If applicable, list previous case number(s):

Update History Card _____
Sent Complainant Letter _____
Update IA/CP Logbook _____

Case No.: 1A60-293

POLICIES AND PROCEDURES

Supplementary Report
El Paso Police Department
Internal Affairs Division

Case No.: IA00-293
Allegation: Administrative
Complainant: Norma Baez

This is a list of department policies and procedures that you have allegedly violated:

Mission Statement

Volume 0 - Value Based Code of Ethics

0-101. PURPOSE. The purpose of this document is to give practical meaning to our stated Department Mission and Values by setting forth for all officers and employees of the El Paso Police Department articulated policies, procedures and codes of conduct which encompass and describe expectations of behavior and conduct, both on duty and off duty.

0-201. POLICY. All members of the Department will become familiar with these standards and will abide by them. Violations constitute grounds for disciplinary action.

0-301. POLICE POWERS. Officers take an oath to support the Constitution of the United States, and the Texas Code of Criminal Procedure gives Peace Officers the authority to prevent or suppress crime and to arrest. As Peace Officers, sworn employees of the El Paso Police Department must use only lawful means to do so. The Texas Penal Code justifies actions and describes conditions under which certain acts, for law enforcement purposes, constitute defenses to penal code offenses. Officers will not abuse their authority and will not take official action contradicting their oath. The police powers of officers of this Department may be suspended by the order of superior officers acting on behalf of the Chief of Police.

0-302. LIMITATIONS ON AUTHORITY. Codes of conduct are as essential to a well functioning, correctly disciplined organization as proper laws are to society. Police officers and public employees are granted a public trust which requires that they consistently demonstrate the highest degree of integrity. The purpose of policies, orders, and procedures is to maintain a high level of personal and official conduct in order to command the respect and confidence of the public.

0-302.01 SCOPE. Nothing in the Department's policies, orders, or procedures is intended to limit or supersede any provision of law relating to the duties and obligations of peace officers or the consequences of a violation thereof. When this code specifies certain conduct as unprofessional, this is not to be interpreted as approval of conduct not specifically mentioned. From time to time, the Department may implement orders that may change, alter or supersede a policy or

procedure set forth herein. Once notice of an order is given, employees will be responsible for learning any new procedures and abiding by them.

0-303. COURSE OF ACTION. Members of the Department confronted with situations that are not specifically covered by this code, these procedures, or other Department policies must use their best judgment and make decisions as to the appropriate course of action or conduct based upon training, experience and, perhaps most importantly, the mission and values of our Department.

0-304. ETHICAL STANDARDS. The El Paso Police Department has created and adopted a Mission Statement and published Core Values. These values are not just empty words, but an important code of ethics and standards upon which we base our performance, conduct, policies and procedures. Professionalism dictates, in addition to prescribing a desired level of performance, the establishment of minimum standards of ethical conduct with prescribed policies for internal discipline to ensure compliance.

0-401. WE RESPECT LIFE. We hold the preservation of life as our sacred duty. Our value of human life sets our priorities.

0-401.01 The primary responsibility of the officers of the El Paso Police Department is to protect the people within its jurisdiction and to uphold the Constitution of the United States, the Texas State Constitution and the laws derived therefrom.

0-401.02 Employees will respect and uphold the dignity, human rights, and constitutional rights of all persons.

0-401.03 Employees will not mistreat persons who are in their custody or care and will handle such persons in accordance with the law and Department procedures.

0-401.04 Officers will not use more force than is reasonably necessary and will use force in accordance with the law and Department procedures.

0-401.05 Employees will be courteous to the public. Employees will be tactful in the performance of their duties, will control emotions and exercise patience and discretion. Employees will not express any prejudice concerning race, color, religion, gender, politics, national origin, lifestyle or similar characteristics.

0-404.06 As police employees are under constant observation by the public, they will present themselves as leaders within the community and always be professional and courteous, both on and off duty.

0-405. WE HONOR OUR POLICE POWERS. We understand that our police powers are derived from the people we serve. We do not tolerate the abuse of our police authority.

0-405.01 Officers will be aware of the extent and the limitation of their authority in the enforcement of the law.

0-405.04 Employees will not knowingly mistreat or use unnecessary force toward any person. Employees are prohibited from harassing any person or taking unnecessary action that might create a confrontation.

0-406.07 Employees will maintain a level of performance and competence that will keep them abreast of current techniques, concepts, laws and requirements of the profession. Employees will strive for professional excellence.

0-406.08 Employees will strive to set an example for other law enforcement personnel.

1-101. ESTABLISHMENT. The Procedures Manual of the El Paso Police Department is established by order of the Chief of Police and is hereafter referred to as the "Procedures Manual."

1-101.01 CONTENT. The Procedures Manual describes the organizational structure of the El Paso Police Department (hereafter referred to as the "Department"), projects the police purpose and sets forth policies and procedures in keeping with that purpose. In the event that any provision herein will conflict with the City Charter, any City Ordinance, a rule or regulation of the Civil Service Commission or a provision in the Contract, the City Charter, City ordinance, Civil Service Commission rule or the Contract will prevail.

1-101.02 AUTHORITY. The Procedures Manual is an official document of the Department. All employees will comply with the provisions of the Procedures Manual except where clearly inapplicable. All pre-existing orders and Department regulations, inconsistent with the Procedures Manual, are hereby revoked.

Volume 3 - Police Operations

3-101. Use of Force Policy (Attached)

Detective Jaime Rodriguez #1333
Internal Affairs Division

VOLUME 3 - POLICE OPERATIONS

Volume: 3
Chapter: 1

Limits to Authority
Effective: April 8, 1999

3-101. USE OF FORCE POLICY. This Department recognizes and respects the value and special integrity of each human life. In vesting Officers with the lawful authority to use force to protect the public welfare, a careful balancing of all human interests is required. Therefore, it is the policy of this Department that Officers will use only that force reasonably necessary to effectively bring an incident under control while protecting the lives of the Officer or other persons.

3-101.01 PARAMETERS FOR USE OF DEADLY FORCE. The Texas Penal Code sets forth when the use of deadly force is justified. The Department sets further guidelines and administrative restrictions regarding the use of deadly force.

A. Deadly force, as a matter of Department policy (whether the Officer is on or off duty), is used only in the following situations:

1. When necessary to protect the Officer from what is reasonably believed by the Officer, at the time, to be an immediate threat of death or serious bodily injury.
2. When necessary to protect another from what is reasonably believed by the Officer, at the time, to be an immediate threat of death or serious bodily injury.
3. When immediately necessary to make a lawful arrest or prevent an escape after arrest, and the crime allegedly committed included the use or attempted use of deadly force by the suspect, or the Officer reasonably believes there is a substantial risk that the suspect will cause death or serious bodily injury to another if the arrest is delayed.

B. A Police Officer may discharge a firearm under the following circumstances:

1. In the use of deadly force.
2. During range practice or competitive sporting events.

3. To destroy an animal that represents a threat to public safety or as a humanitarian measure when an animal is seriously injured.

C. When feasible, Officers will give a warning before using any force including deadly force. Officers must identify themselves as Police Officers and convey their purpose and reason for the use of force unless the Officer believes such information is already known by the suspect or the information cannot reasonably be made known to the suspect.

D. As a matter of administrative policy, firearms are not discharged:

1. As warning shots.
2. From a moving vehicle, unless in defense of the Officer's life or in the defense of the life of another.
3. At the driver of a moving vehicle or at the vehicle itself unless the Officer or another is in immediate danger of being struck by the vehicle and, in the case of an Officer, the Officer reasonably believes that no other means of escape or evasive action is available.

E. Except for maintenance or during training, Officers will not draw or exhibit their firearms unless circumstances create a reasonable belief that it may be necessary to use the weapon in accordance with this policy.

F. The use of the following techniques will be considered deadly force and are prohibited except when use of deadly force is justified and the Officer must resort to those techniques:

1. The Carotid or Lateral Vascular Restraint.
2. The choke hold.
3. A blow to the head or neck area with any weapon or other item that is capable of use as a weapon, such as a flashlight.

3-101.02 PARAMETERS FOR USE OF NON-DEADLY FORCE. When deadly force is not authorized, Officers should assess the incident to determine which non-deadly technique or weapon the Officer reasonably believes will best diffuse the incident and bring it under control in a safe manner.

A. Officers are authorized to use Department approved non-deadly force techniques and issued equipment for resolution of incidents, as follows:

1. To protect themselves or another from physical harm.
2. To restrain or subdue a resistant individual.
3. To bring a disorderly situation safely and effectively under control.

3-101.03 USE OF FORCE CONTINUUM.

A. **Level 1: Police Presence/Verbal Control.** In dealing with people, Officers must make every reasonable attempt to inspire respect and generate cooperation and a feeling of good will between citizens and the Department. A citizen's encounter with the police can be a frightening and emotional experience and, under these circumstances, the risk of misunderstanding is great.

1. The manner and form in which an Officer speaks to an individual can be an effective means of exerting control over the situation. Verbal control may be in the form of advice, persuasion, admonitions, or orders.
2. The volume and tone of the Officer's comment may also be an effective tool to assume control over a situation without having to progress to higher level of force.

B. **Level 2: Escort.** The majority of arrests handled by Officers are made peacefully; the arrestee is handcuffed, searched, and transported without incident. However, in some of these situations, although there is no significant resistance in complying, some form of physical maneuvering may be required in order to escort the individual from one location to another. This level of force prevents the suspect from sustaining any injuries.

C. **Level 3: Control and Compliance.** On occasion, Police Officers are faced with uncooperative individuals who refuse to be placed in custody or other situations in which less forceful alternatives are inappropriate or have been ineffective. Incidents of this nature require Officers to use some combination of strength, leverage, and come-along with sufficient force to make the lawful arrest without unnecessarily aggravating the situation. This level of force permits the Officer to gain control and compliance while minimizing the risk of injury to the Officer, the person being placed in custody, or innocent bystanders.

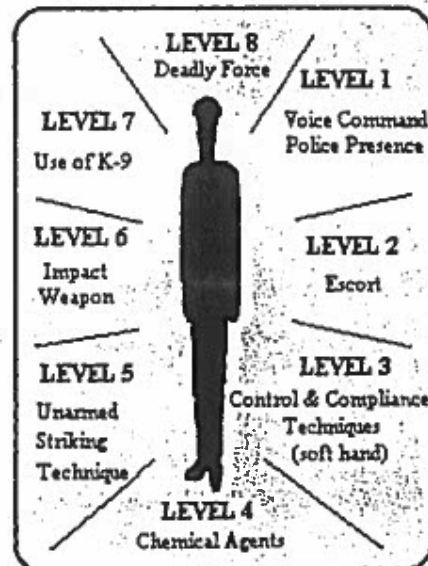
D. Level 4: Chemical Agents. Officers are permitted to carry and use the chemical agent Oleoresin Capsicum (OC) delivered in a non-flammable liquid medium. This is the only authorized chemical agent. OC is used only to the extent necessary to overcome the resistance of the suspect and within the current Department training standards.

E. Level 5: Unarmed Striking Techniques. This level of unarmed force involves the use of the Officer's fists, hands, elbows, knees, or feet in striking the adversary. These striking techniques may be used by Officers to defend themselves against unlawful assaults where higher levels of force are not necessary and lower levels of force have been ineffective.

F. Level 6: Impact Weapon. The side-handled and collapsible batons are the only authorized impact weapons which may be carried by qualified (pursuant to Department training standards) uniformed Officers. These batons may be carried on one's person or in a readily available location in the vehicle whenever the Officer is on duty. Officers will use their discretion regarding carrying the batons on their person in any given situation depending on the circumstances of each incident. Batons will only be used in accordance with current Department training standards. The use of the baton as an impact weapon will be restricted to quelling physical confrontations where higher levels of force are not necessary and lower levels of force are inappropriate or have been ineffective.

G. Level 7: Police K-9. The use of a Police K-9 by its handler in the performance of police duties may, depending upon the circumstances, be considered as an instrument of force. The use of Police K-9's must be consistent with approved operational procedures and policies of the K-9 unit.

H. Level 8: Deadly or Potentially Deadly Force. Officers' use of deadly force will be consistent with the parameters set forth in this chapter.



CHIEF'S FILE COPY

EL PASO POLICE DEPARTMENT PRELIMINARY INFORMATION DOCUMENT

Admin. Case Number

1A00-293

Location of Incident: 4815 Alameda (RETGH)	Date/Time of Incident: October 8, 2000 2200 hrs.	1-11
Complainant: #1: Norma BAEZ 7/7/83	Address: 8132 Burnham	Phone: 599-2413
#2: Teresa BAEZ 10/1/42	8132 Burnham	599-2413
Noted on Supervisor's Log By/Date: Sgt. Acosta 10/8/2000	PID Initiation Approved By/Date: Cmdr. A. Nava	
EMPLOYEE(S) INVOLVED	ID#:	UNIT:
1. GOROEFF, Martina	1817	Office of Operations-MVRC
EMPLOYEE WITNESS(ES):	ID#:	
1. HERNANDEZ, David	2138	Office of Operations-MVRC

BRIEF EXPLANATION OF EVENTS:

Compl. #1, Compl. #2 grandmother of complainant #1, and listed witnesses allege the listed officer violated the following:

Code of Ethics: 0-401 We Respect Life

0-404 We Seek Community Partnership

0-405 We Honor Our Police Powers

0-406 We Conduct Ourselves With Dignity

General Manual: 3-101 Use of Force Policy

3-101.02 Parameters For Use Of Non-Deadly Force

3-101.03 Use Of Force Continuum

WITNESSES: BELOW ARE EPPC EMPLOYEES:

Robert Armstrong, 3237 Running Deer, 590-2804

Rosalind Davila, 4600 Fairbanks #827, 757-1591

BELOW ARE RETGH EMPLOYEES:

Jacqueline Roberts, 307 Golf View, 852-3735

Norma Reyes, 11865 Regal Banner, 857-6497

Fred Arellano, 6201 Bluff Trail, 833-6394

Rosa Alvarado, 439 Valverde, 532-8177

Rene Sanchez, 940 Warwick, 859-7437

Robert Padilla, 11860 Urbici Soler, 856-7135

Ofelia Ponce, 3215 Hayes, no home phone pgr-5782196 work-521-7671

BELOW ARE RETGH EMPLOYEES WHO WERE NOT INTERVIEWED AS THEY WERE GONE:

Armando Valdez

possibly Ricardo Gallarzo (security supervisor)

Jesus (unknown last name-security)

BELOW ARE RELATIVES OF COMPLAINANT:

Sandra Baez, 2238 Seagull, 598-7830 (aunt)

SIGNATURES:

Supervisor Initiating Report: Jesus J. Acosta	Rank/Position: Sergeant	Date/time: 10/9/2000
Shift/Section Commander: [Signature]	Recommendation: Forward To Comd. 10/10/2000	
Division Commander: [Signature]	Recommendation: To IAD	
Bureau Commander: [Signature]	Recommendation: Send to IAD for investigation 10/18/00	

FINAL DISPOSITION:

1. Sustained Unprofessional Conduct	3/9/01
2. Concise - written Verbal Alcivar 3-12-01	
3. Concise Alcivar 3-12-01	
Signature of Employee: [Signature] #1817	Date/Time: 06-28-01 / 23:17

CARLOS LEON
Chief of Police



911 N. Raynor
El Paso, Texas 79903
(915) 564-7000

April 24, 2001

[]: 117

Officer Martina Goroeoff, #1817
El Paso Police Department, Regional Operations,
Region-2, Mission Valley Regional Command Center

S.S.N: [] 3 - SSN of Live Per...

RE: IA00-293

Officer Goroeoff:

On October 08, 2000, at approximately 2007 hours, you and your partner, Officer David Hernandez, were dispatched to the [] 4 - Section 552.101 in reference to a patient who had possibly [] 4 - Section 552.101 [] 2 - Date of Birth You and your partner took the patient into [] 4 - Section 552.101 and escorted her to Thomason Hospital for treatment. At Thomason Hospital, the patient became verbally abusive towards you, and you became involved in an argument with her in the presence the patient's family members and hospital staff. During your exchange of words with the patient, you called her derogatory names; words to the effect of whore, fat skank, bitch, and that she smelled bad. During the call, you also had a confrontation with members of the hospital staff who disapproved of your counterproductive tactics. Members of the hospital staff described your demeanor as unprofessional, and provoking toward a patient who was already agitated and uncooperative.

Law enforcement officers are required to maintain a professional demeanor regardless of provocation or personal attitudes. Your unprofessional conduct, which was witnessed by several citizens, has brought negative attention and discredit to both you and the Department. We expect you to maintain a level of conduct which is in accord with the highest standards of the law enforcement profession.

You are hereby reprimanded for your actions. This written reprimand will be placed in your personnel file. Further violations will not be tolerated and may result in harsher discipline.

Sincerely,

Carlos Leon
Chief of Police
El Paso Police Department

DEDICATED TO SERVE

Case No.: 1810-293

COMPLAINANT(S) STATEMENT(S)

2

**EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION**

ADMINISTRATIVE STATEMENT

COMPLAINANT: Norma Bernice Baez

ADDRESS: 8132 Burnham

PHONE: 599-2413

CASE #: IA00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Norma Bernice Baez

Address: 8132 Burnham

DOB: 2 - Date of...

Phone: 599-2413

DL/ID #: -----

Time: 1015 hours **Date:** November 3, 2000 **Page 1 of 3 pages.**

My name is Norma Bernice Baez, I am 17 years old. I am currently employed by Thomason Hospital as a Clerk Typist and have been for the past year. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I have come to give this statement against a female police officer. This is about an incident that took place at Thomason. I had been taken to the hospital as I had

4 - Section 552.101

4 - Section 552.101

I guess that the police officers were called by the hospital.

There were 2 officers that got there, a male and a female. I was at the

4 - Section 552.101

and that is where the police officers showed up. The female looked like she did not want to be there as she looked frustrated. I started to walk towards the hospital as that is where the nurses told me to go. I was walking unbalanced. I was going to lean towards the female officer but she then grabbed my right wrist. I guess she did not like me at that point as she grabbed my wrist really hard. I asked her to loosen her grip on my wrist as I felt she was dragging me to the hospital. At this point we were outside walking. When I asked her to loosen her grip she told me "shut up!" That upset me. She kept her grip tight. I then tried to remove my wrist from her grip and then she grabbed me by my jacket in my right shoulder area and she started pushing towards the emergency room. We got to the hospital and she sat me down on a chair in a doctor's office. She sat me down hard. The female officer then told me "you think you can outrun me bitch!" I looked at her ugly and the male doctor then started asking me questions about my health. While I was talking to the doctor the female officer still had a hold of my jacket by my shoulder. I was not comfortable because of the fact that she was still holding me. The doctor completed his questioning and instructed me to go lay down on the bed inside the same room. She kept holding me and I told the doctor that I did not feel comfortable with the officer holding me and that I could walk myself to the bed. I then removed my jacket really fast so that the officer was no longer holding me and started walking fast towards the bed. The doctor did nothing. As I

was walking fast trying to get to the bed the female officer then attacked me from the back and picked me up and tackled me into the bed. I then told the officer to let go of me and started screaming for her to let go and I noticed that all the doctors and nurses were now paying attention to what was happening. Once she noticed that the officer started saying loudly that I was going crazy and could not control me. When she said that I was trying to struggle to get her off me. She then screamed that I had hit her and for them to tie me. I had not hit her. The nurses then tied my hands and the 2 police officers tied my feet to the bed and really tight-I still have scars on my ankles. I was calming down and I think I fell asleep momentarily. I opened my eyes and saw that she was still in the room and was staring at me. I was awaked as I felt someone staring at me and I also heard whispering. I saw that it was the 2 officers that were whispering. She was looking at me ugly and she whispered to the other officer. I told her to "shut up and get over it" and I closed my eyes. She then asked me what I had said as she walked up and was pressing my upper knee area. She then stated to me as she pressed my knee "you like that you little slut?" I started screaming as it was hurting and my aunt and grandma walked into the room. My grandma and my aunt then asked her to leave me alone as she was hurting me. At that point I saw her push my grandmother Teresa hard by the shoulders. My grandmother then walked out. I wish to add that I did have bruises on my right upper knee area but now they are gone. Things went calm again and I was asked to give a urine specimen by the doctor. I was told that the female officer had to walk inside the bathroom with me. She walked in with me and I had started to give the specimen but I could not as she was staring at me with a grin. I asked her to get out and she said "just hurry up!" She then called me a "pathetic little slime." I could not provide the specimen so I went out of the bathroom and told the nurses that I could not do it as the female officer was behind me. The nurses walked me to yet another room to get urine from me. I kept asking them to close the curtains because when they were about to do it there was a little the opening from which the female officer would look at me I guess to make me mad or something. The doctors and nurses asked her to leave me alone and they moved her away. The nurses were mad and were saying things like "what kind of 4-S. is she to be treating you like that?" A while passed and it was time for me to go to the 4 - Section 552.101 I then stood up from the bed and the female officer handcuffed me. Detective Rodriguez has asked me if I had called the female names such as a "dyke" and I believe that I did when I was trying to give the urine specimen and she was staring. Detective Rodriguez has also asked me if I stated to her that she had not "gotten laid" and I do not remember saying that. After she had handcuffed me I was trying to walk away on my own and she grabbed me and pushed me against the wall and I hit my forehead on the wall. She then threw me on the floor and stepped on my back when I was already handcuffed. I remember seeing some security guard and other people there. I saw that some nurses also got mad at her. I think they told her to leave or something as the female officer removed my handcuffs. I was then put on a wheelchair and I do not remember who took me to the psychiatric center but it was not the officers. I want to add that I do not remember a lot of the details as I was 2 - Date of Birth I have told detective Rodriguez everything that I can remember. I know that the female officer did not know how to do her job as she mistreated me physically and verbally. I did not have a problem with the male officer. I do not remember talking to him either. As I stated, that is all that I can remember.

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND
CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY
EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION.

X. Gary Dorn

Subscribed and sworn to before me, the undersigned authority, on this day ____ of
____, 2000.

Witness(es):

Date: _____

[Signature]
[Signature]

EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION

ADMINISTRATIVE STATEMENT

COMPLAINANT: Norma B. Baez

ADDRESS:

PHONE:

CASE #: 1A00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police
Department by:

Name: Teresa Baez

Address: 8132 Burnham

DOB: [REDACTED] 2 - Date of Birth

Phone: 599-2413

DL/ID #: [REDACTED] 1 - DL Plts Reg or Tit [REDACTED] 130

Time: 1315 hours Date: November 3, 2000 Page 1 of 1 pages.

My name is Teresa Baez, I am 58 years old. I am currently a housewife. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I am giving this statement to Detective Rodriguez in Spanish and he is typing it in English and I understand he is bilingual. I have come to Internal Affairs to say what I saw and heard on October 8, 2000 when my granddaughter was at Thomason. I was in the hallway at the hospital with my daughter Sandra. Norma was being treated nearby in the hallway and two police officers were there as well. Sandra and I walked towards Norma to see her and when we approached the officers were talking with one another. I then saw that the male officer grabbed Norma's legs and held them down to the bed and was tying her down. I asked the officers why they were trying to tie Norma down. The officer alleged that Norma was trying to kick them. I turned around to walk away as I did not want to see the way Norma was being treated and the female officer then told me "you shut up!" as she pointed with her hand and then she pushed me with her hand on my right shoulder. That is all that I saw or heard. My complaint is against the female officer. She was very aggressive and rude and she did not have a right to touch me or push me the way that she did. I do not believe that my granddaughter provoked them in any way as she was [REDACTED] 2 - Date of Birth since she [REDACTED] 4 - Section 552.101

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND
CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY
EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION.

x *Teresa Baez*

Subscribed and sworn to before me, the undersigned authority, on this day ____ of

____, 2000.

JR
JR #1175

Case No.: 1A00-293

CIVILIAN WITNESS STATEMENTS

**EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION****ADMINISTRATIVE STATEMENT****COMPLAINANT:****ADDRESS:****PHONE:****CASE #:** IA00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Sandra Elizabeth Baez

Address: 2238 Seagull

DOB: 2 - Date of Birth

Phone: 598-7062

[]: 130

DL/ID #: 1 - DL Pls Reg or Ttl

Time: 1100 hours Date: November 6, 2000 Page 1 of 2 pages.

My name is Sandra Elizabeth Baez, I am 33 years old. I am currently employed by Sequioa as an Office Administrator and have been for the past 6 years. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I have come to give this statement to Detective Rodriguez about what happened on October 8, 2000 at Thomason Hospital. I was there with my mother Teresa and we went to visit my niece Norma as she had 4 - Section 552.101 We arrived and we were waiting in the hallway area while my niece was being treated. While we waited I saw the 2 police officers that were there watching my niece. From the beginning I noticed that the female officer was rude. I say that because I heard her making comments about my niece. I heard the female officer calling my niece a "pathetic little slime". This offended not only my niece but me as well. I thought the officer's demeanor was not only unprofessional but also provoking my niece. At one point the female officer saw that I was looking at her and she asked me "do you have a problem?" in a confrontational tone of voice. I did not argue with her so I said that I did not have a problem. As we were still there watching over my niece the female officer suddenly said "Ok, get out!" She was telling us to get out and I saw her push my mother by grabbing her on one of her shoulders and pushing her. This really upset me as well but we did not say anything to the officer. The male officer was just there and I do not believe he was unprofessional. We walked out and waited in another area. I could still see the manner in which the female officer was treating my niece. She was very aggressive with her as I saw her pulling my niece's legs to handcuff her. My mother was going to start crying so they asked us to wait in the waiting area. This is all that I saw or heard. I wish to add that later we were approached by a nurse in charge of my niece and she told us that they were going to check on my niece as the female officer pushed her and she had fallen on her knees. I also wish to add that while my mother and I were walking away from the psychiatric building the female officer was looking at us through the

window and began knocking really hard as if attempting to get our attention but my mother and I just ignored her as we did not want any further confrontation with her. I want to add that my niece had told me that the female officer was being rude but I did not understand or believe at first what she meant. I then saw the officer's demeanor and believed it. Such as when my niece wanted go to the bathroom she requested that the male go in with her rather than the female. I heard the female state something like "do you think I am Lesbian or are you the lesbian?" This is un-called for and unprofessional.

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION.

x Sandra Baez

Subscribed and sworn to before me, the undersigned authority, on this day ____ of _____, 2000.

Witness(es)

[Signature]

Date: _____

**EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION****ADMINISTRATIVE STATEMENT****COMPLAINANT:****ADDRESS:****PHONE:****CASE #: IA00-293**

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Jacqueline Roberts

Address: 307 Golf View Ln. 79928

DOB: 2 - Date of Birth

Phone: 852-3735

[]: 130

DL/ID #: 1 - DL Plts Reg or Ttl

Time: 0730 hours Date: November 8, 2000 Page 1 of 3 pages.

My name is Jacqueline Roberts, I am 50 years old. I am currently employed by R.E. Thomason Hospital as a Registered Nurse and have been for the past 3 and one half years. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I am giving this statement about an incident that occurred on October 8, 2000 here at the hospital involving a female officer and a patient. The female patient had been brought to the hospital as she had 4 - Section 552.101 She was under our care and she was transferred into the hospital from the 4 - Section 552.101 Two police officers showed up to the hospital as they were going to 4 - Section 552.101 her. I was not involved at the beginning. I believe the patient had been in the emergency room for about an hour already when I became involved. I became involved as co-workers of mine brought to my attention that the female officer was calling the female patient names. Several co-workers, like four of them, brought this to my attention. As I became involved the female patient was already restrained to a gurney as she was tied down. I did see her being tied down but I did not see what had lead to her being tied down. The female was then being taken into the trauma room as we were going to 4 - Section 552.101 which is considered an invasive and private procedure. We were inside the room and the curtains were closed. The 17 year old female was calm and quiet and agreed to remain calm if I released the restraints and agreed to 4 - Section 552.101 The female asked me "may I ask you a favor?" I said yes, she then asked "Would you please ask her (looking at the female officer) to stand outside?" I said sure as I did not think she was being unreasonable. At that point I did ask the officer to stand on the other side of the curtain for the procedure and she did not say a word to me. She stared at me almost in a challenging look as she

stepped closer to me. I repeated again for her to stand behind the curtain and she said something along the lines that the female was her prisoner. I explained to the officer that she did not need to watch the procedure and somehow we ended up by the nurses station. By this point Thomason Security officers had arrived and were standing nearby. I asked Rick, Security supervisor, that I did not want the female officer inside the trauma room and I did have her removed from the trauma room. I went to shut the trauma room door and the female officer blocked the door with her foot. I then went back to the patient and closed the curtain as I did not want any further incident with the officer. I got the urine sample with no problem. The 17 year old patient removed her contact lenses and I told my charge nurse that I was going to take the patient into one of my rooms. I said this as I wanted to make sure that the patient was not mistreated in any way. By this point I had witnessed what I thought to be the most unprofessional conduct on the part of a police officer and I told her that. She answered me back "is that right!" as she once again approached me in a confrontational manner. The patient was going to be transferred to the 4 - Section 552.101 and I had requested for our own security to walk along with the patient through the underground tunnel as I did not trust the female police officer. One of the "techs" was walking by me and rolled his eyes with a sigh and I asked what was wrong. He then said that the officers were making a big deal out of the fact that they did not want hospital security to walk with them. I saw the female being handcuffed by the officers and I heard noise from where the officers were with the female. I went by to see and the police officer was on the right side of the patient, another nurse on the left side. The patient was saying "you're hurting me!" as she had her arm handcuffed and bent behind her towards her upper back. The other nurse said "there's no reason to hurt her!" and the patient kept saying that she was being hurt. The female officer kept saying that it was her prisoner and then she threatened Rosa, the nurse, to back off or she would arrest her. The female said that Rosa was interfering with her. I want to add that I heard the officer tell a sergeant that the female patient was kicking her. The patient was not kicking the officer. She was brushing her foot against the officer's while they walked. I did hear the female patient swearing at the officer as was upset. I believe that she was provoked by the female officer. Within the next 5 seconds I saw the female officer roll the girl around and the patient went head first into the wall and then was thrown to the floor by the female officer. She put her knee on the patient's back. The patient was crying. I called for Fred, the trauma room supervisor, to come over. He came running. He yelled at the officer to get off the patient about 2 times. Fred told the officer that he would file on her for police brutality. Then then gave Fred the phone number to their supervisor and I dialed. We stood the patient up and I had her taken into the trauma room once again. This was about 4 to 5 feet from where we were. I called the Sergeant and I explained to him what was happening and asked him to come to the hospital. I called the doctor again who then reassessed the patient due to the fall and bumping her head on the wall. The officers were still there behind the curtain during the doctor's assessment. The female patient was eventually taken to the 4 - Section 552.101 but that was when the sergeant had arrived and he assisted in this. We were later interviewed by the Sergeant. My overall assessment is that the female officer provoked the patient and there was no reason for her treating her in that manner. I did not see the patient hit the officer although she did call her names. In

my dealings with the police I have never witnessed such unprofessional conduct as I did with this particular officer. That is all

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION.

Jacqueline Fortner

Subscribed and sworn to before me, the undersigned authority, on this day 8 of NOV, 2000.

Witness(es):

Date: _____

George J. Silva
[Signature]

**EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION****ADMINISTRATIVE STATEMENT****COMPLAINANT:****ADDRESS:****PHONE:****CASE #:** IA00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Roberto Parra**Address:** 11860 Urbici Soler 79936**DOB:** 2 - Date of Birth**Phone:** 856-7135J: 130**DL/ID #** 1 - DL Plts Reg or Ttl**Time:** 0725 hours **Date:** November 9, 2000 **Page 1 of 2 pages.**

My name is Roberto Parra, I am 31 years old. I am currently employed by R.E. Thomason Hospital as a Registered Nurse and have been for the past year. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I am giving this statement about an incident that occurred on October 8, 2000 here at the hospital involving a female police officer and a patient. I was working that night in the main emergency room and I became involved ; I was the 17 year old female patient's nurse. While taking care of the patient the patient requested to go to the bathroom and she was unhandcuffed by the female police officer. The female patient was escorted to the restroom. The police officer accompanied the patient inside the bathroom, something I had not seen before. After 5 minutes the patient and officer came out and the patient was unable to provide a urine sample. The patient appeared to be irate and was bad mouthing the police officer. On the way back to the stretcher the patient called the officer a "fucking dyke" repeatedly. The officer responded "well, you have whore written all over your face". The patient confronted the officer and asked, "did you just call me a whore?" The officer remained silent with a smile on her face. The patient was then placed on the stretcher and handcuffed to the rail. I then left to treat other patients. I want to add that during the time that I treated the 17 year old female she would tell me that the female officer was provoking her by staring at her and smiling. I would encourage the patient to ignore the officer as it was best since I knew the officer would not do anything to her in the presence of hospital staff. I returned to where the female patient was to find several staff members restraining the patient as apparently she had done something to warrant this although I did not see what the patient did. During the time that the staff was restraining


her down to the gurney the patient was agitated and would say "get her away from me! She's smiling! Look at her!" I then noticed the female officer to be smiling at the patient and I heard her say like twice "you fat skank." I wish to add that since my employment with the hospital I have seen patients get rowdy before to the point that police officer and sheriff deputies have had to physically restrain them but I have never witnessed such unprofessional conduct from an officer before as I did this night with the female officer. I felt that she was provoking an already excited patient and engage her into arguing, name calling, and a physical confrontation. I also want to add that once the female patient had been handcuffed while on the floor (I did not witness what led to the patient being on the floor) Fred Arellano, the ER Director, told the female officer twice to take the patient to the trauma room and twice the officer said "no, she's my prisoner." We were trying to check the patient for injury due to the fall on the floor. That is all that I witnessed. All that I know after that is that a Tech was assigned to stay with the patient at all times.

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION.

Subscribed and sworn to before me, the undersigned authority, on this day 9th of November, 2000.

Witness(es):

Date: 11-9-00



EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION

ADMINISTRATIVE STATEMENT
COMPLAINANT:
ADDRESS:
PHONE:
CASE #: IA00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Rosa Isela Alvarado

Address: 439 Valverde

DOB: 2 - Date of Birth

Phone: 532-8177

DL/ID #: 1 - DL Plts Reg or Ttl

Time: 0810 hours Date: November 9, 2000 Page 1 of 3 pages.

My name is Rosa Alvarado, I am 36 years old. I am currently employed by R.E. Thomason as a Registered Nurse II and have been for the past year. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I was working on the night of October the 8th of this year in the trauma/emergency room. There was a female patient that was being treated. I think her name is Norma. I got a report from Jackie Roberts, a nurse, that the female patient was to go to the 4 - Section 552.101 4 - Section 5... I went over to check on the patient and noticed there were two officers, a male and female. As I approached hospital security was also walking towards the patient. When the male security officers got there he told the patient "ok Norma, it's time to go." The male police officer looked like he got upset and told the security officer that anything he had to say dealing with the patient he also had to advise them, the police officers. The officer then asked for "courtesy". The security officer then stated that he was only telling the patient to get ready. The patient then got up and I noticed she was struggling with her balance and kept complaining of 4 - Section 552.101. The patient then sat on a stool as I held the stool for her. The female officer got close as the patient was trying to put her shoes on. It looked to me that the manner in which the female officer was standing was confrontational like over her. The patient would tell the officer to get away from her. I started helping the patient with her shoes and encouraged her to cooperate with the officer. The patient was very upset and even called the officer a "bitch". I continued encouraging the patient to cooperate. The patient was ready to stand and the male asked the female officer if the patient would be handcuffed and the female officer said yes. The patient started to stand and then started to walk towards the trauma room as she was

carrying her jacket and trying to put it on. I then saw the officer rush her from behind and I also followed. When I got to where they were around the corner (still in the hospital trauma room area) I saw that they were struggling and I would hear the patient yell "get away from me!" to the female officer. All this time the male officer appeared to be not in control and surprised at what was going on as he looked at hospital staff to see for reactions. I guess he was trying to help the female officer but he was more quiet and non verbal and passive. I walked to the front of the female patient as I did not know what the female officer was trying to do, whether she was trying to help the patient with her jacket or handcuff her. The patient kept yelling "leave me alone, you're hurting me!" I held the patient from the shoulders as I stood in front of her to encourage her to cooperate. I could see that the female officer had the patient's right arm bent behind her back and was lifting it up and I then believed this is what the patient was referring to as far as she was being hurt by the officer. When I saw that I asked the female officer if the patient was already handcuffed. The officer said "yes" in a very aggressive tone as if bothered by my question. The reason I asked her was to help out in case the jacket was not allowing them to handcuff her. I turned to talk to the patient again too try and calm her down and the female officer pointed her finger at my face real close and yelled "you are going to be under arrest!" if I did not move away. I told her that I was trying to help the patient as she was still my responsibility. I was trying to help so that the aggression would cease. I then let go. The officers then started walking with her side by side while the female was still holding her tightly and close to her. I felt that the manner in which she was holding her and walking with the patient was agitating the patient more. Especially since the patient was already handcuffed the female officer's actions made it harder for her to walk. In contrast, the male officer gave the patient room to walk. That is why I felt that the female officer was trying to agitate the patient more.

As they walked slowly with the patient the patient would brush her foot against the female officer's to create some separation to walk and after she did this a few times the female officer then yelled "that's it!" I was about 10-15 feet behind them when this happened. Suddenly I saw a lot of movement and did not know what was happening. I then saw the patient get slammed against the wall head first. The patient was then thrown on the floor by the female officer. It happened so fast but I did hear the patient strike the wall and then the floor. The patient was on the floor and the female officer had her knee on the patient's back. I ran towards them and Jackie, the other nurse, ran yelling for Fred Arellano, the manager. I went to see the patient and I removed her hair from her face to check for injuries. When I was looking at her Fred and Jackie came running also and I don't know who but when I looked up there was a lot of hospital staff surrounding us and somebody told the female officer to get off the patient. The female officer responded "no!" Fred stood over them and told them that he would "officially" charging the female officer with "police brutality." The male officer was closer to the patient's feet but he did not have his knee on the patient, he was just holding her. Fred asked for their supervisor's name. They provided Fred with the name and a phone number. Fred went to use a trauma room phone and called. The officers then started pulling her up from the floor and the patient would tell me that her stomach hurt and to tell the officers to get off her. They stood her up and continued to walk and Jackie told them that the patient would be examined again in the trauma room. We took her into the trauma room and Fred

informed us that the officers' supervisor was on the way. Dr. Shamas examined the patient and we did [REDACTED]

4 - Section 552.101

4 - Section 552.101

and the patient was fine. We kept the patient until the supervisor arrived. During this time the patient told me that the female officer would not leave her alone and was just bothering her. I asked the patient to cooperate as no one would win at that moment. The supervisor escorted the patient and the officers to the [REDACTED]

4 - Section 552.101

4 - Section 5...

The supervisor along walked with them.

I wish to say that in my experience here at the hospital when patients insult officers or even staff, those comments are ignored. The officers always carry out their duties without incident. I had never seen anything like what I saw on this date. I felt that the female officer was unprofessional as she would take things personal and would respond with aggression, name calling, and would agitate the patient. She should have instead diffused the patient's state of distress and not add to it. I as a nurse and patient's advocate feel that I was only trying to help my patient cooperate, and by the officer telling me that I was going to be arrested made me feel demeaned. I am still appalled about the whole incident. I still find myself questioning my actions that night when I know all I was trying to do was help.

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION

[Signature]

Subscribed and sworn to before me, the undersigned authority, on this day ____ of _____, 2000.

Witness(es):

Date: _____

[Signature]

EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION

ADMINISTRATIVE STATEMENT
COMPLAINANT:
ADDRESS:
PHONE:
CASE #: IA00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Francisco Rene Sanchez

Address: 940 Warwick

DOB: 2 - Date of Birth

Phone: 859-7437

DL/ID # 1 - DL Plts Reg or Ttl

130

Time: 0710 hours Date: November 15, 2000 Page 1 of 2 pages.

My name is Francisco Rene Sanchez. I am 26 years old. I am currently employed by R.E. Thomason Hospital as an EMT and have been for the past year. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I was working the night of October the 8th in the Emergency Room. Before I became involved with a female 4 - Sec... was walking out of the restroom with a female police officer. They were arguing. I heard the patient tell the officer that she was a dyke and that she had not had any sex. The patient also told the officer that she did not have a problem 4 - Section 552.101 The officer then proceeded to tell her "It's obvious, whore is written all over your face." They were saying this to one another as they walked to the patient's stretcher. At that time the patient was instructed to lie down. They continued to argue. The patient would not lie down so we proceeded to restrain her. The female officer grabbed her left leg and pushed it down on the stretcher against the side rail while her male partner held the other leg down. I think Robert, a nurse, assisted me in tying the patient down by her arms. We told her to stop as she kept trying to get up and kept yelling. The patient complained that the female officer was hurting her leg. After she was tied everything kind of calmed down. They were then going to get a urine sample from the patient and rolled her into the trauma room. The patient was cooperative at that point. Jackie the nurse was there and asked the female officer to step to the other side of the curtain and the officer refused stating that the patient was her prisoner. The patient expressed that she would feel uncomfortable with the female officer present. The patient sounded aggravated when the officer would refuse to step out. Jackie then told the

officer again to step out and that's when I walked out. I later came back into the picture when the patient had been moved to another room. She was getting ready to be taken to the [4 - Section 552.101] with hospital security escort. The female officer got upset that a security officer was going to escort them. She then started being sarcastic making comments such as that the security officer would now be in charge of the patient. The patient was getting dressed. I then walked away as Rosa, a nurse, told me that I would no longer be needed. As I had already walked away they had started to take the female patient to the [4 - Section 552.101]. I was walking in the hallway when I then saw Jackie yelling for Fred Arellano, the Nurse manager. I then saw that the officers had the female patient on the floor and the female officer was on top of her with her knee on the back of the female patient's neck. The patient would not move and was not yelling. Fred got there and told the female officer to get off the patient and the officer would not respond. I then heard Fred tell the officer "What you're doing right now is police brutality. You need to get off her right now." The officer would still not respond and remained on top of the patient. The male officer was standing to the side. Fred once again told the officer to get off the patient and the officer would not respond or even look up at us. Jackie then asked the male officer for their supervisor's name. Fred continued to ask the officer to get off the patient which she finally did. When the patient stood up we sat her in a wheelchair and took her into the trauma room for evaluation. I left for a few minutes. I returned about 20 minutes later as their supervisor had arrived. I watched over the patient while the supervisor spoke with Jackie and Fred. That is all that I saw or heard. I did help to escort the patient to the [4 - Section 552.101] with no further incident. In closing I would like to add that when I saw the officer and the patient arguing I thought that this was unprofessional in her demeanor due to her language. She also called the patient a "fat skank". That is about it.

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION.

[Signature]

Subscribed and sworn to before me, the undersigned authority, on this day ____ of _____, 2000.

Witness(es):

Date: _____

[Signature]
A. J. #1475
[Signature] 133

**EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION**

ADMINISTRATIVE STATEMENT

COMPLAINANT:

ADDRESS:

PHONE:

CASE #: IA00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Alfredo Arellano

Address: 6201 Bluff Trail

DOB: 2 - Date of Birth

Phone: 833-6394

130

DL/ID #: 1 - DL Plts Reg or Ttl

Time: 0820 hours Date: November 16, 2000 Page 1 of 2 pages.

My name is Alfredo Arellano, I am 36 years old. I am currently employed by R.E. Thomason Hospital as a Nurse Manager and have been for the past year. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I was working on the night of October the 8th in the emergency room. I have been asked about what I witnessed regarding a female 4 - Sect... patient and a female police officer. Two police officers brought in the female patient from the 4 - Section 552.101 into the Triage area where I was. The patient was not handcuffed and was cooperative. I say that because she would answer my questions with no problem. After the patient sat down, I started asking my questions such a why she was here. The female officer responded in a frustrating tone of voice that they had been called to handle the patient as 4 - Sect... and referred to the patient as a "little bitch." I noticed that during my questioning session in the triage room the female officer would pull the patient's hair and would argue with her about the patient's jacket. At one point the officer suggested to the patient that she answer my questions or she would "slap her" across the face. At this point I felt that I had to hurry so that they get the patient admitted and away from the female officer. I felt that the female officer was being unprofessional due to her pulling the patient's hair and was taunting her. I completed the questioning and she was taken to the main emergency room area. About half an hour later several staff member informed me that the officer was "going at it" and being rude and provoking with the patient. I then told them to write down what was going on. I went to go see the police officers and told the male officer to provide me with their names as I intended to notify their captain of the female officer's demeanor. The female officer was on the phone when I obtained the telephone number. I

went back to my triage. I then found out the patient had been restrained to the gurney as she had apparently been provoked into violent behavior. While I was in the triage the patient's grandmother approached me and told me that the female officer had pushed her while she was next to her granddaughter. I told the lady that I would let the officers' supervisor know. I continued to work. Later on, about 2 hours later, I heard a scream. It was Jackie Roberts calling me and I went to the hallway where Jackie was calling me. I went to see where the officers and the patient were. I saw the patient on the ground and the female officer had her right knee on the back of her neck. The male officer was holding the patient's legs as well. The patient was not doing or saying anything. Jackie then said that the female officer had thrown her on the floor. I approached and told the female officer that I would formally report her for police brutality. The officer looked up and gave me her supervisor's number. The officers then stood the patient up within seconds of me telling them I would file for police brutality. The hospital staff then provided a wheelchair where the patient was sat. Jackie then called the officers' supervisor. The patient was taken into the trauma room for assessment. The male officer appeared to be a new officer or a rookie. He remained within visual sight of the patient. I asked the officer if there was a way to keep the female officer away from the patient but I feel that he tried to justify and rationalize his partner's behavior. The patient was assessed. The female officer returned about half an hour later and they stood by the patient's bed in the trauma room. Their Sergeant arrived and spoke to everyone. After that the patient was taken to the **4 - Section 552.101**

I think the female officer was very unprofessional because of her language and she abused the patient physically and emotionally. I think she also abused her authority and took advantage of the patient. I also wish to add that while in the triage the officer would pinch the patient in the neck. I saw her do this. The officer's behavior was uncalled for. The patient was cooperative and had she not been provoked this would not have resulted. I have had many dealings with police officers at the hospital and have never seen such conduct or demeanor on the part of a police officer.

I HAVE READ THE ABOVE STATEMENT AND FIND IT TO BE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE. ALTHOUGH THESE ARE NOT MY EXACT WORDS, THEY REPRESENT A TRUE RECOLLECTION.

Fred Arellano

Subscribed and sworn to before me, the undersigned authority, on this day ____ of _____, 2000.

Witness(es):

Date: _____

A. J. #1475
133

**EL PASO POLICE DEPARTMENT
INTERNAL AFFAIRS DIVISION**

ADMINISTRATIVE STATEMENT

COMPLAINANT:

ADDRESS:

PHONE:

CASE #: 1A00-293

This statement is given to Detective Jaime Rodriguez #1333 of the El Paso Police Department by:

Name: Ricardo Gallarzo

Address: 111 S. Moon Rd. #22

DOB: 2 - Date of Birth

Phone: 858-2266

DL/ID #: 1 - DL Plts Reg or Ttl []: 130

Time: 1525 hours **Date:** February 9, 2001 **Page 1 of** pages.

My name is Ricardo Gallarzo I am 35 years old. I am currently employed by R.E. Thomason Security as a Supervisor and have been for the past 7 to 8 months. I am presently giving this statement voluntarily to Detective Jaime Rodriguez #1333. I have not been promised, threatened or forced in any manner to give this statement. I also understand that willful misrepresentation of any fact in a sworn document could subject me to possible charges of perjury.

I have come to Internal Affairs of the El Paso Police Department to give this statement about an incident that happened at the hospital last October 10, of 2000. I have already provided a statement about the incident to Mr. George Salas, Security Specialist. I have reviewed the statement I provided Mr. Salas and it is accurate and complete. I did witness the patient and the officer exchanging profanity. I did hear the officer state that the patient was a "17 year old Skank." She also called the patient a "bitch". I also witnessed the female officer pinch the patient with her right hand on the patient's knee as if trying to apply pressure on a pressure point which made the patient yell that the officer was hurting her. I did hear the officer say that the patient smelled bad. My overall assessment of the female officer is that she was totally unprofessional. In my job in security we take verbal abuse and I know officers do to. The way the female officer responded to the patient it allowed the patient to take control of her. I had not seen anything like that before. I have worked with police officers before and I have never had a problem like this before or since the incident occurred. Nobody has told me what to tell Internal Affairs, this is my own assessment of the incident and the officer.

Total Number of Redactions: 74

By Exemption:

"552.101 Common Law Privacy - Prior Determination" (Date of Birth): 12 instances
"§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 8 instances
"Section 552.101" (Section 552.101): 53 instances
"Tex. Gov't Code § 552.147. The social security number of a living person is excepted from the requirements of Section 552.021. A governmental body may redact the social security number of a living person from any information the governmental body discloses under Section 552.021 without the necessity of requesting a decision from the attorney general under Subchapter G." (SSN of Live Person): 1 instance

By Page:

Page 3 - "Section 552.101" (Section 552.101): 6 instances
Page 4 - "Section 552.101" (Section 552.101): 1 instance
Page 5 - "Section 552.101" (Section 552.101): 1 instance
Page 8 - "Section 552.101" (Section 552.101): 3 instances
Page 9 - "Section 552.101" (Section 552.101): 2 instances
Page 10 - "Section 552.101" (Section 552.101): 1 instance
Page 11 - "Section 552.101" (Section 552.101): 1 instance
Page 12 - "Section 552.101" (Section 552.101): 2 instances
Page 14 - "Section 552.101" (Section 552.101): 1 instance
Page 15 - "Section 552.101" (Section 552.101): 2 instances
Page 31 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 31 - "Tex. Gov't Code § 552.147. The social security number of a living person is excepted from the requirements of Section 552.021. A governmental body may redact the social security number of a living person from any information the governmental body discloses under Section 552.021 without the necessity of requesting a decision from the attorney general under Subchapter G." (SSN of Live Person): 1 instance
Page 31 - "Section 552.101" (Section 552.101): 3 instances
Page 33 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 33 - "Section 552.101" (Section 552.101): 3 instances
Page 34 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 34 - "Section 552.101" (Section 552.101): 2 instances
Page 36 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance
Page 36 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 2 instances
Page 36 - "Section 552.101" (Section 552.101): 1 instance
Page 38 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance
Page 38 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 38 - "Section 552.101" (Section 552.101): 1 instance
Page 40 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance
Page 40 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 40 - "Section 552.101" (Section 552.101): 5 instances
Page 41 - "Section 552.101" (Section 552.101): 2 instances
Page 43 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance
Page 43 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 45 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance

Page 45 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 45 - "Section 552.101" (Section 552.101): 3 instances
Page 47 - "Section 552.101" (Section 552.101): 4 instances
Page 48 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance
Page 48 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 48 - "Section 552.101" (Section 552.101): 2 instances
Page 49 - "Section 552.101" (Section 552.101): 3 instances
Page 50 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance
Page 50 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance
Page 50 - "Section 552.101" (Section 552.101): 3 instances
Page 51 - "Section 552.101" (Section 552.101): 1 instance
Page 52 - "§552.130 Information is excepted from requirements of Section 552.021 if relates to a motor vehicle operator's or driver's license or permit; a motor vehicle title or registration; or a personal identification document." (DL Plts Reg or Ttl): 1 instance
Page 52 - "552.101 Common Law Privacy - Prior Determination" (Date of Birth): 1 instance